



Republic of the Philippines  
**Department of Education**  
REGION IV- A CALABARZON  
CITY SCHOOLS DIVISION OF THE CITY OF TAYABAS

Advisory No. **107**, s. 2025  
May 13, 2025

In compliance with Deped Order (DO) No. 8, s. 2013  
this advisory is issued not for endorsement per DO 28, s. 2001  
but only for the information of Deped officials,  
personnel/staff, as well as the concerned public.  
(Visit [www.deped.gov.ph](http://www.deped.gov.ph))

**SEMINAR ON COMMUNICATION AND CUSTOMER COMPLAINT HANDLING FOR  
THE SERVICE DRIVEN SECTOR**

The Philippine Information Office (PIO) Inc. is inviting individuals who are responsible for dealing with and resolving customer complaints in the service driven industry to a two – day seminar on Communication and Customer Complaint Handling for the Service Driven Sector at the **Camelot Hotel, #35 Mother Ignacia Avenue, Quezon City** on **May 29-30, 2025** from **8:00 a.m. to 5: 00 p.m.**

Interested participants shall confirm their attendance by sending their name, position, company and contact number to the PIO via email at [piophilippines@gmail.com](mailto:piophilippines@gmail.com).

Participation of learners and teachers from public and private schools shall be purely voluntary and will not hamper instructional time in compliance with the provisions of Deped Order No 12, s. 2025 -Multi Year Implementing Guidelines on the School Calendar and Activities and DO 9, s. 2025 – Instituting Measures to Increase Engaged Time -on -Task and Ensuring Compliance Therewith and the policy on-off campus activities stated in DO 66, s. 2017

Attached here is the official communication for other details.

For more information, please contact:

Philippine Information Office Inc.  
Telephone Number: (02)8531 -6877  
Mobile Phone Number: 0977 -428 -9976  
Email Address: [piophilippines@gmail.com](mailto:piophilippines@gmail.com)

Dissemination of this advisory is desired.

SGOD- seminar on communication and customer complaint handling for the service driven sector  
REC0DTBI-004695/May 13, 2025

Advisory No. **076**, s. 2025

May 8, 2025

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**SEMINAR ON COMMUNICATION AND CUSTOMER COMPLAINT HANDLING  
FOR THE SERVICE DRIVEN SECTOR**

The Philippine Information Office (PIO) Inc. will conduct a two-day seminar on Communication and Customer Complaint Handling for the Service Driven Sector at the Camelot Hotel, #35 Mother Ignacia Avenue, Quezon City, on May 29–30, 2025 from 8:00 a.m. to 5:00 p.m.

The two-day training course is designed for individuals who are responsible for dealing with and resolving customer complaints in the service-driven industry. Additionally, the course will provide participants with the key skills and confidence to improve their handling of customer complaints, to reach a satisfactory solution that increases customer satisfaction and/or loyalty.

Interested participants shall confirm their attendance by sending their name, position, company, and contact number to the PIO via email at [piophilippines@gmail.com](mailto:piophilippines@gmail.com).

Participation of teachers from public and private schools shall be purely voluntary and will not hamper instructional time in compliance with the provisions of DepEd Order (DO) No. 012, s. 2025, titled Multi-Year Implementing Guidelines on the School Calendar and Activities and DO 9, s. 2005 titled Instituting Measures to Increase Engaged Time-on-Task and Ensuring Compliance Therewith and the policy on off-campus activities stated in DO 66, s. 2017.

This is also subject to the no-collection policy as stated in Section 3 of Republic Act No. 5546 also known as An Act Prohibiting the Sale of Tickets and or the Collection of Contributions for Whatever Project or Purpose from Students and Teachers of Public and Private Schools, Colleges and Universities (Ganzon Law), issued in DO 19, s. 2008, and reiterated in DepEd Memorandum No. 041, s. 2024.

For more information, please contact:

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